



RESILIENCE FIRST AID[®]

2-Day **Resilience First Aid** accredited mental health certification. **Proven evidence-backed prevention program** to build peer support and personal resilience.





2-Day **Resilience First Aid accredited** mental health certification. **Proven evidence-backed prevention program** to build peer support and personal resilience.



WHY BECOME RESILIENCE FIRST AID (RFA) CERTIFIED?



9 out of 10 people can benefit from increasing resilience skills which protect against mental illness such as depression and anxiety.

This is why we need to take a **preventative approach** to mental health. Rather than waiting until people need professional treatment, we can start supporting each other to connect and build mental wellness proactively.

Resilience First Aid (RFA) as a mental health certification teaches you **strength-based skills** to build resilience in others. You will learn how to spot signs of low resilience, learn language to talk proactively, and skills that build resilience.

This is a new approach to put **trained mental health champions** in place who actively boost the resilience and mental health in their communities.

Research shows Resilience First Aid has a proven impact, **building both personal resilience and peer support skills**, plus enhancing suicide prevention skills by 33%.

Why RFA is Unique

- **Shift to Prevention** - Rather than waiting for mental health crises, take a proactive approach with RFA and teach people crucial conversational skills and resilience knowledge to actively protect mental health
- **Culture of Resilience** - RFA skills teach people at all levels how to create a healthy and psychosocially safe culture of resilience, fostering connection and stronger teamwork
- **Scientific Foundation** - RFA is a peer-reviewed program, building on the Predictive 6 Factor Resilience Model which provides a comprehensive framework to understand and support resilience. These tools are also helpful for self-management through increasing personal resilience and communication skills
- **Accredited Excellence** - With an accreditation by prestigious institutions like Suicide Prevention Australia (SPA) and the Australian Counselling Association (ACA), RFA represents best practice preventative training that can be invested in with confidence

RFA Summary:

2-day workshop

Purpose:

- Learn useful everyday language skills to support resilience in others
- Build personal sustainability through resilience skills
- Learn how to spot risk early and refer to help
- Outcome, be Resilience First Aid Certified

Open to anyone

Formats:

- **Fully online** - self-paced, 12 months to complete, start any time here: driv.ai/rfastart
- **Live** - trainer led, find a coach to schedule here: driv.ai/coaches-rfa

Fees: **AU \$575 pp**

Register now:
driv.ai/rfastart



Join the movement for proactive mental health.
Sign up now →

hellodriven.com

© Hello Driven

Many people don't know **what protects mental health**, how to talk about it and what resources and skills are available.

This is what **Resilience First Aid will teach you.**

We all need to have the skills to be able to support those around us – at work, at home, wherever we are.



Why Get Certified

Become a resilience champion. Learn how to promote a culture of resilience through strong relationships, sharing knowledge, and having impactful conversations that matter.

Learn how to help. Your colleagues, friends, and family are facing more challenges than ever before. Learn how to be there for them taking a proactive approach to protect against mental illness and suicide.

Develop your own resilience. Learn how to look after your own mental health proactively through practical and effective skills.

Build your CV. Resilience First Aid is quickly becoming an internationally recognised certification, showing employers and others your commitment to making a positive impact on the mental health of others.



Learn how to **proactively** build mental wellness in people around you



Learn about **six domains of resilience** and the latest neuroscience



Learn **language** to talk proactively about mental health



Learn how to **respond** when someone is struggling



Learn a **strength-based** model to become a source of hope



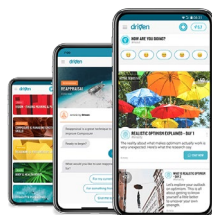
Learn how to build **meaningful connections**

What's Included in RFA



3 Year Certification

- Complete 14 hours and receive a digital certificate along with acknowledgement of 14 hours of continuing professional development training hours completed
- Certificate valid for 3 years, with option to renew your certification with a 1-day refresher training at the end of the 3 years



Driven Resilience App

- 12 months FREE access to the accredited Driven Resilience App with full mental health and resilience training courses
- This is a comprehensive digital resource that includes daily resilience-building activities to continue learning beyond the certification



Resilience First Aid Responder Kit

- Receive a unique set of physical resources to facilitate conversations and refresh your knowledge about Resilience First Aid
- Includes your Responder Manual with all the course content, a RFA wallet card with key information, magnetic resilience skill tiles, domain skill cards, tent card, and more to help you keep the concepts alive, visible, and tangible



PR6 Resilience Report

- Get your own pre & post personal report to learn about your resilience and peer support strengths along with where you have opportunities to build
- The PR6 is a validated resilience assessment that you'll get access to at the start and at the end of the training, with a full PDF report available to download



Dual Impact: RFA Evaluation Research

Resilience First Aid is a peer-reviewed program, with research and results published in the Journal of Applied Neurosciences. Impact of the certification shows significant improvements through the training.

Improvements were found immediately after the workshop, with the impact continuing and even improving further after the training.

What's more, Resilience First Aid improved both peer support as well as personal resilience skills. Read the research here - [driv.ai/rfa-research](https://doi.org/10.4102/jan.v4i1.17)

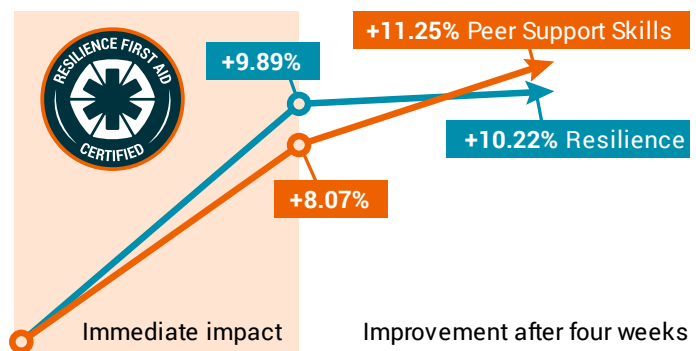


RFA Impact

This dual impact shows how valuable this course is for communities as well as individuals building their own personal sustainability.

Overall, Resilience First Aid improved peer support skills by 11% and personal resilience by 10% on average.

Not only this, but there is also **immediate impact** after the training, which improves over time.

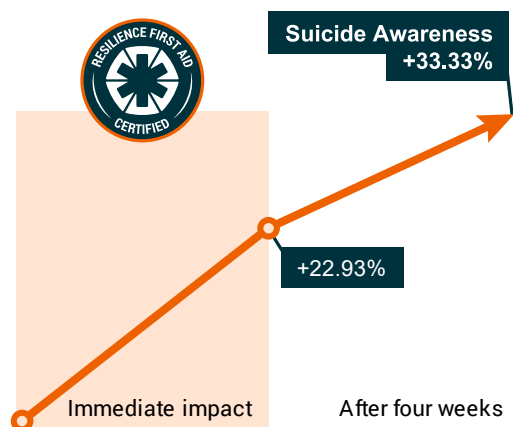


Suicide Prevention

As an accredited suicide prevention program, Resilience First Aid's evaluation research also found a very strong improvement in suicide prevention awareness.

An initial improvement of 23% was found, increasing to over 33% after four weeks as participants internalise more of the learnings.

This is due to Resilience First Aid's practical approach to highlighting risks to mental health and focusing on earlier intervention through proactive conversations, **making Resilience First Aid an invaluable course to save lives.**



Rossouw, J.G., & Ruberto, M. (2025). Resilience First Aid: Primary prevention through a strength-based peer support programme. *Journal of Applied Neurosciences*, 4(1), a17. <https://doi.org/10.4102/jan.v4i1.17>

Rossouw, J. G., Ruberto, M. (2024) Resilience First Aid improves peer support and suicide prevention skills: Conceptual design and pilot evaluation. *ResearchGate*. DOI: [10.13140/RG.2.2.26008.81920/1](https://doi.org/10.13140/RG.2.2.26008.81920/1)

Course Curriculum



Resilience First Aid is built on the peer-reviewed Predictive 6 Factor Resilience Model (PR6). The PR6 is a comprehensive whole body and brain resilience model that provides a clear framework to understand resilience and access practical skills.

The Resilience First Aid Certification consists of **eight modules covering 14 hours of total learning**. Each module is presented through engaging short videos.

RFA01

PRIMER

2 hours training



The Primer covers the knowledge to understand the Resilience First Aid **framework and introduces key tools** you will learn to become a Resilience First Aid Responder.

- Understand the concept of resilience – what is it and how does it protect against mental illness through building skills proactively
- Learn about the scientifically validated neuroscience-based Predictive 6 Factor Resilience Model which gives a clear picture of the six factors that build resilience
- Learn about the fundamental neuroscience of resilience, establishing a practical approach to understand and support people through understanding the brain
- Get introduced to the ALL Protocol, a highly applicable and easy-to-remember system to have great conversations that are impactful and build connection

RFA02

COMPOSURE

2 hours training



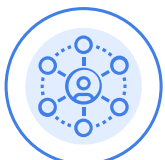
Learn about Composure as the domain focusing on **emotional regulation and awareness**, opening the door to activate other domains

- Understand neuroscience pathways to manage activation of the limbic brain and the fight-or-flight response, including how to notice signs in others and yourself
- Gain four practical skills to enhance and regain Composure, useful in the heat of the moment
- Learn about the highs and lows of Composure, how to detect signs and interpretation, as well as identifying risk factors and how to respond
- Get practical conversational examples to respond to different situations when someone is highly emotional to regain Composure

RFA03

COLLABORATION

2 hours training



Social connecting is crucial for our wellbeing. This is where Collaboration explores skills focusing on **strong connections and communication**.

- Learn about the neuroscience of social connection and the concept of co-regulation
- Explore three important social connection skills that help to build strong networks, enhance trust, and improve verbal and non-verbal communication skills
- Understand how to recognise needs of others around social connection, and also how to recognise strengths
- Try practical examples of conversations and phrases as inspiration to develop confidence in having impactful conversations

Course Curriculum



RFA04 VISION

1 hour training



An important part of resilience is our **sense of meaning and purpose** in life. This is what Vision explores and develops.

- Learn key skills that develops a sense of purpose in life, including and understanding of basic human needs, answering the big questions in life, prioritising, and developing congruent goals
- Understand how to recognise the highs and lows of Vision, what do those signs mean and how they help to understand and connect with others
- Work through practical conversation examples about Vision to inspire proactive conversations that build relationships

RFA05 REASONING

2 hours training



An important part of resilience is about **planning ahead and using our higher brain functions** to challenge ourselves and proactively build a healthy mind. This is the domain of Reasoning.

- Explore the neuroscience of how proactive skills building help our ability to be resilient for future challenges
- Learn cognitive-focused skills such as building resourcefulness, planning ahead, challenging beliefs, and appraising change
- Know what to look for in others to recognise both Reasoning needs and strengths in others
- Access a practical case study to explore language and real-world application of Reasoning skills

RFA06 HEALTH

2 hours training



Resilience is supported by **good physical health and habits**, creating a healthy environment for the brain to perform at its best.

- Learn fascinating concepts about neuroplasticity and how neurons encode new skills, as well as how our actions impact the effectiveness of learning
- Understand how our health goals, nutrition, sleep, and exercise habits can enhance resilience, with practical tips to consider
- Learn how to recognise highs, lows, and risks related to Health that can inform important conversations
- Try out conversational examples to connect proactively and support good Health habits in those around you

Accredited Training

Resilience First Aid is **fully accredited** under the Australian Government's Suicide Prevention framework. You can read more about the full formal accreditation is by [Suicide Prevention Australia here](#).

Resilience First Aid is also accredited by the American Academy for CME, providing 14 hours of credits for physicians and nurses in the USA.



Course Curriculum



RFA07 TENACITY

1 hour training



Tenacity is what we often think about in terms of resilience – the ability to **be persistent and maintain our motivation** regardless of challenges along the way.

- Learn practical Tenacity skills such as building realistic optimism, self-motivation skills, how to overcome mistakes, and time management skills
- Know what to look for in others to spot high Tenacity, as well as where someone might need help and what might indicate mental health risk
- Try conversation skills using real-world scenarios to gain more confidence in connecting and communicating through practical examples

RFA08 CLOSING

2 hours training



The final module completes the certification through a review of key concepts, as well as **practical steps towards a future of proactive mental wellness.**

- Look back and review key concepts learned through the training as your path towards becoming certified
- Learn about building your own resilience using the tools you have access to as an ongoing resource, helping to understand yourself and your own authentic resilience story
- Step through a detailed case study to practice your use of the ALL Protocol as enhanced by the knowledge you've gained through the six domains
- Develop an action plan to champion resilience in your workplace, home, or wherever you see the need
- Finally, complete a short multiple-choice assessment to complete your certification!

Training Formats

Resilience First Aid (RFA) is a **2-day mental health certification course**. Training is available in multiple formats to suit your needs.

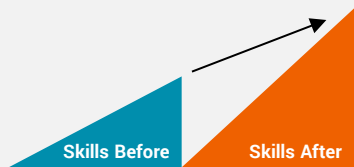
- **Fully Online** – 14 hours of self-paced training, with 12 months to complete
- **Blended Workshop** - 2 hours live workshop, 10 hours self-paced online, with a 2 hour live closing workshop
- **Live Workshop** - 2-day workshop, or 4 half day sessions. Schedules as needed



Innovative and Highly Rated

97%

Rated RFA as Very Good or Excellent.



92%

Found resilience skills improved strongly or very strongly.

NPS: 92

Net Promoter Score. 90% are Promoters



This is the proactive preventative program I've been waiting for!

*It enables me to work more effectively in the space of resilience with myself and others, on a **personal and professional level**. As it has structured actions with applicable language examples and **easy to follow modules**.*

*The pre- and post support is inclusive and encouraging and the course content and resources are of an **exceptional high quality**. I really enjoyed completing the course and I now feel more informed and confident engaging others in resilience talks.*



Natalie Tremain
Community Corrections Officer



*I have never seen a program as **comprehensive, yet so easy to use**. The PR6 makes sense. However, what stood out the most for me, is the ALL concept that RFA equipped me with to use in my professional and personal interactions.*

*This is the first time I have actually 'used' the learning and tools obtained from a training course. **The ALL concept is simple, it works...***



Paul Faci
Leading Teacher – Student Agency



START HERE

The Resilience First Aid Certification is a comprehensive package that brings a lot of value not only in the initial training, but also provides rich ongoing resources to keep building resilience. **Live and Fully Online formats are available.**

Live Instructor-led Training

Experience interactive, face-to-face instruction with qualified trainers. This format fosters a dynamic learning environment and immediate feedback.

To start, find a Certified RFA Instructor here:

driv.ai/coaches-rfa



CERTIFIED
RESILIENCE
FIRST AID
INSTRUCTOR

Self-Paced Online Training

For those who require flexibility, our high-quality video training allows you to learn at your own pace over 12 months, anytime, anywhere.

Fees: **\$575** AUD incl GST

Approx \$425 USD

To start, register here:

driv.ai/rfastart

Contact for invoicing or bulk bookings:

info@hellodriven.com

